

To Our Patient Community,

We hope this email finds you and your family safe and healthy during these uncertain times. Our world has been greatly impacted by COVID-19 and will continue to be for the foreseeable future. We would like to update you on additional safety measures being implemented in our dental practice for your safety and the safety of our staff. Rest assured, we have always maintained rigorous compliance to the highest standard, following the guidelines of the Center for Disease Control, the American Dental Association and the Occupational Safety and Health Administration. Some safety measures will be readily apparent, as our office will look different than your last visit, while other precautions are taking place behind the scenes to protect you and your family. Please help us by following the instructions you will be given ahead of your appointment.

We have highlighted a few of the changes to be aware of below:

- All paperwork must be completed online prior to your visit. There will be a COVID-19 questionnaire and consent form for you to complete along with your health history update. This measure will help to reduce the number of items you have to touch during your visit. The form must be filled out again if it was previously filled out more than 1 week ago.
- We ask that you remain in your car until a member of our staff has communicated that we are ready to see you. You will be receiving a text 30 minutes prior to your scheduled appointment. When you arrive in our parking lot, please reply to that text with the number 5 and include the model and color of your car so we can locate you.
- In order to adhere to the Governor's mandate to social distance, we request that only one parent and the scheduled child/children come to the appointment if possible.
- Everyone entering our office will be required to wear a mask or face covering except for children under the age of 2 years.
- Hand sanitizing stations are available throughout the office for your use.
- All treatment areas are "cold fogged" between patients with a very potent, non-toxic anti-viral/anti-bacterial solution of electrolyzed water.
- The entire office is "cold fogged" daily
- Each operatory has a TruSens HEPA/ UV light air purifier.
- We have installed the I Wave technology air purification system throughout the entire office, which is designed to kill viruses, bacteria and mold in the air.
- All temperatures of doctors, staff, patients and parents will be taken and recorded upon entering the office.
- Plexiglass screens have been installed at the front desk and in consultation areas.
- Hospital style curtains have been added in our open bay areas, however, we will use our private operatories to the fullest extent possible.
- Our playhouse and video game areas are closed and magazines and toys have been removed.
- Our doctors and staff may be wearing additional personal protective equipment depending on the procedures to be performed.
- Please consider dressing in layers when you visit us as the office will be kept at a cooler temperature.
- There will be revisions in how we schedule your appointment to allow for social distancing when possible.

We continue to feel privileged to be entrusted to provide care for your children and we take this privilege very seriously. Please know that your safety, the safety of your child and the safety of our staff is a priority for us. We are ready and looking forward to seeing you and your children soon.